

RWANDA NATIONAL POLICE EMERGENCY CONTACTS

The Rwanda National Police (RNP) has intensified its operations, partly through provision of emergency hotlines and other contacts countrywide, and establishing the Public Relations (PR) office to the regional level. This is to ensure quick response and 24/7 alertness.

OUR VISION

People in Rwanda are safe, involved and reassured.

OUR MISSION

Rwanda National Police is dedicated to deliver high quality service, accountability and transparency, safeguard the rule of law and provide safe and crime free environment for all.

CORE VALUES

Justice and respect for human rights

Integrity

Stability and social order

Team work and partnership

Openness

Accountability

Community relation focus

Professional conduct, efficiency and effectiveness

THE EMERGENCY NUMBERS FOR SPECIFIC SPECIALIZED SERVICES

| Emergency: | 112 | Child-Help-Line: | 116 |
|--------------------|-----|-------------------------|------|
| Fire Brigade: | 111 | Anti-GBV: | 3512 |
| Traffic Accidents: | 113 | Isange One Stop Centre: | 3029 |
| Marine: | 110 | Anti-Corruption: | 997 |

Complaint Against CID: 0788311209 Police: 3511

Operations: 0788311201

Public Relations: 0788311550 0788311155 Interpol: 0788311107

Traffic and Road Safety: International Cooperation: 0788311133

Fire Brigade: 0788311120 Airport Security: 0788311139

REGIONAL POLICE COMMANDERS

| Northern Province: | 0788311151 |
|---------------------------|------------|
| Western Province: | 0788311118 |
| Eastern Province: | 0788311142 |
| Southern Province: | 0788311138 |
| City of Kigali (Central): | 0788311128 |

REGIONAL SPOKESPERSONS

| Western Province: | 0788311696 |
|---------------------------------------|------------|
| Eastern Province: | 0788311774 |
| City of Kigali: | 0788311829 |
| Northern Province: | 0788311828 |
| Southern Province: | 0788311818 |
| Traffic and Road Safety spokesperson: | 0788311502 |

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